

# Transcript

00:00:00 Speaker 1

Welcome to Independent Perspective, a public affairs presentation of Western New York Independent Living (WNYIL). Our guest today is April Fearby, the children and youth with special health care needs program specialist at Independent Living of the Genesee Region. And I'm the host Ernie Churchwell. Welcome to the program, April.

00:00:21 Speaker 2

Hey, Ernie. Thanks for having me.

00:00:22 Speaker 1

It's our pleasure. You have been designated to give our listeners the lowdown on an exciting occasion which is happening in just a handful of days, namely.

00:00:34 Speaker 1

The National Rural Health Day Open House at ILGR, and that sounds impressive. What all is that occasion designed to appeal to?

00:00:47 Speaker 2

Yes. So, November 21st is national Rural Health Day. So, we decided we'd have the open house to introduce all of our health-related services for people with disabilities and that includes like our loan closet, we can loan out medical equipment through our loan closet. We have housing specialist, employment specialist.

00:01:07 Speaker 2

Medicaid applications senior programs, we have our Taking Control, personal care aid assistance program and of course the children and youth services here at ILGR. So, we'll be sharing and having all of our specialists out there to greet you and

00:01:28 Speaker 2

share information on those health-related services.

00:01:31 Speaker 1

Yeah, I didn't happen to mention it, but the main constituency for your services are people in the community with disabilities, correct?

00:01:42 Speaker 2

Yes, it is, and that can be either a diagnosed or undiagnosed disability. As long as you self-disclose.

00:01:49 Speaker 2

And it can be a temporary disability as well.

00:01:52 Speaker 1

Ah, well, so people don't have to worry about getting a whole bunch of paperwork from medical personnel. They just have to come to the agency and say, hey, I need, I've got this disability, I need this service. What can you do for me?

00:02:06 Speaker 2

Exactly. The majority of our programs are that way. There may be one or two of our programs that might need a few pieces of documentation, but we'll make it easy and work with you on exactly what you need.

00:02:19 Speaker 2

But we have services for everybody.

00:02:22 Speaker 1

Ah, well, of course some of your services, if they happen to be directly sponsored by, say, a government institution that requires a bit more proof than just, hey, I got a disability. I can see that you would need to tell them about that. But the vast majority of the services are not requirement requiring that. And is there a cost to get any of these services?

00:02:47 Speaker 2

No. All these services are free. There are a few services such as Taking Control program with the personal care aide that you do need Medicaid and your Medicaid will go ahead and take care of fees or anything like that.

00:03:06 Speaker 1

And also, I guess one of the few things that might have a fee is if people take advantage of the wheelchair lift van service.

00:03:15 Speaker 1

And it's not covered by one of the agencies in-house programs, then they might need to contribute a a small fee for that, but it'll be less than it would be for fleet bus service. Plus, it'll take you to more places.

00:03:35 Speaker 1

Could you give people the details of the when and where of this event?

00:03:40 Speaker 2

Absolutely. So, it will be Thursday, November 21st at ILGR. We are at the Crickler building in Batavia, 319 W Main St., Batavia, NY. We're on the side door with the green awning and you can stop in anytime from 9:00 a.m. till 12:00 p.m.

00:04:02 Speaker 2

Or from 2:00 to 5:00 p.m. and there's no appointments needed. Just stop in, get some information for yourself or a family member and meet all of our team.

00:04:13 Speaker 1

Wonderful. And in case somebody didn't have a pencil handy, how can they reach someone to get information?

00:04:19 Speaker 2

Absolutely. Give us a call here at ILGR at 585-815-8501 and you can put in ext. 400 and get our wonderful Cathy DeMare and she will help you with any information you need.

00:04:39 Speaker 1

Wonderful. Thanks so much for being with us today, April.

00:04:42 Speaker 2

Thank you, Ernie. It was nice to be back.

00:04:44 Speaker 1

It's our pleasure. You've been listening to Independent Perspective, a public affairs presentation of WNYIL. Our guest today was April Fearby, program specialist of children and youth with special health care needs. And I've been your host Ernie Churchwell.