**Health Homes**

**Who Qualifies?**

Health Home services, the individual must be enrolled in Medicaid and must have:

* Two or more chronic conditions (e.g., Substance Use Disorder, Asthma, Diabetes\*) OR
* One single qualifying chronic condition: HIV/AIDS or
* Serious Mental Illness (SMI) (Adults) or
* Serious Emotional Disturbance (SED) or Complex Trauma (Children)

**How can I enroll in a Health Home?**

Talk to your Managed Care Plan

Doctor

Specialist

Hospital Emergency Room

Discharge Planner

Department of Social Services

Or Contact a Health Home (check link below for a health home serving your area)

<https://www.health.ny.gov/health_care/medicaid/program/medicaid_health_homes/hh_map/index.htm>

The Medicaid Helpline toll-free line at 1-800-541-2831 or the New York State Department of Health’s Health Home Line 518-473-5569.

**What services are provided through a Health Home?**

Once you are enrolled in a Health Home, you will have your own “care manager”. The care manager will work with you to set up a care plan and appointments and get the services you need to put you on the road to better health.

**Some of the services you may be connected to:**

* health care providers
* mental health and substance abuse providers
* medications
* housing
* social services (such as food, benefits, and locating transportation) or,
* other community programs that will support and assist you.

*A ‘Health Home’ is not a place; it is a group of health care and service providers working together to make sure you get the care and services you need to stay healthy.*